



Aug. 1, 2014

[Recipient Name]  
[Address Line 1]  
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[City], [State] [Zip code]

### **Introducing the Laboratory Benefit Management Program**

Dear UnitedHealthcare member:

Beginning Oct. 1, 2014, UnitedHealthcare, in partnership with Beacon Laboratory Benefit Solutions, Inc. (BeaconLBS®), will introduce a program to improve the cost and quality of laboratory services that you receive from your laboratory provider. This program will help make sure that you get the right laboratory test, at the right time and at the right network laboratory.

#### **How does the program work?**

The program works by requiring your network doctor to notify UnitedHealthcare in advance of certain planned laboratory tests. At the time of notification, UnitedHealthcare will give doctors evidence-based guidelines (medical treatments that have been shown to have the best results) that will help them choose the best test(s) for you, and identify laboratories that are best qualified to perform the test(s) based on quality criteria and industry best practices. The select network laboratories are called “Laboratories of Choice” and are listed below. A complete list will be available on the [myuhc.com](http://myuhc.com)® member website by Oct. 1. Always check [myuhc.com](http://myuhc.com) for the most current listings.

Broward Health  
Clariant Diagnostic Services  
Dianon Pathology  
Dominion Diagnostics  
Granite Diagnostic Laboratories  
Gulf Coast Dermatopathology  
Laboratory Corporation of America

Integrated Genetics  
Integrated Oncology  
Ketchum Wood & Burgert Pathology Associates  
The Meditrend Group, Inc.  
MedTox  
Millennium Laboratories  
Precision Pathology

#### **How does the new program affect you?**

The program will help you get the most affordable, high quality laboratory services available. Below is what you need to know to get the most out of the program:

- In the coming weeks, you will receive a new ID card with a BeaconLBS logo on the back. Please replace your existing card with the updated card and bring it to your doctor’s office at your next visit. When your doctor orders laboratory services, he or she will have access to evidence-based guidelines to help make an informed decision about your test order. You do not need to notify anyone when you have laboratory services.
- Certain laboratory services may not be covered by your benefit plan based upon evidence-based guidelines. If your doctor orders a laboratory service that is not covered, he or she may ask you to sign a form confirming that you are aware of the potential cost to you. You should discuss these

tests with your doctor before you sign the form.

- We encourage you to take an active role in your health by always asking your doctor to use laboratories that participate in the UnitedHealthcare network. If possible, ask to get your laboratory services from a Laboratory of Choice. Using a laboratory outside of the network may cost you more out-of-pocket and limit your participation in health management programs, which help you and your doctor with your specific health care needs. Additionally, some network laboratories cost less than others. You can search for network laboratories and compare costs using the health care cost estimator tool at [myuhc.com](http://myuhc.com).
- If your doctor directs you to a Patient Service Center for your blood draw or urine collection, the Patient Service Center may ask you to provide a credit card to place on file for future payments. This is a voluntary program and you are not required to provide your credit card.

We look forward to continuing to provide health care coverage to you, including the enhanced program for laboratory services. If you have questions, please contact UnitedHealthcare at the member number on the back of your health plan ID card.

Sincerely,

Linda Stewart  
Vice President, National Lab Programs